learning with HORSES

Atelier Sophie Krier
Van der Duynstraat 68
2515 NK Den Haag

sophie@learning-with-horses.net
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@learningwithhorses

Privacy Statement

To provide our professional services we need to process your contact details and other information you choose to provide us with. We have drawn up this privacy statement in order to inform you about how we handle your personal data. This privacy statement was last updated on 1-11-2023 and applies to the services of:

Atelier Sophie Krier
t.a.o. Sophie Krier (owner)
KvK 24481517 0000

Van der Duynstraat 68
2515 NK Den Haag

sophie@sophiekrier.com
+31 6 14 24 28 78

Atelier Sophie Krier obtains personal data from you, for example the data you provide to us via the website, email, telephone, in writing or in person. In addition, we may obtain your personal data from third parties in the context of our services, when you give someone permission to pass on your contact details to us. We do not purchase personal data from commercial providers for marketing purposes.

1. Personal data

Atelier Sophie Krier processes the following categories of personal data:
- Name and address details
- Contact details, such as e-mail address and telephone numbers
- Content of your written communications to us

2. Purposes

Atelier Sophie Krier processes this personal data for various purposes, such as:
- Maintaining contact
- Providing a good and efficient service
- Performing administrative actions
- Improving our services
- Billing
- Collecting payments
- Marketing
- Compliance with legal obligations
- Litigation, if applicable

3. Principles

We process personal data to execute our obligations to you as specified by your agreement with us, or to comply with legal requirements. We also process personal data because Atelier Sophie Krier has legitimate interests in doing so. These legitimate interests are:
- Providing its services as efficiently and safely as possible
- The protection of its financial interests
- The improvement of its services
- Security and management of its systems

If personal data is processed on the basis of consent, this will be requested separately.

4. Provision regarding to collaboration with third parties

Within the framework of effectively providing training & coaching services Atelier Sophie Krier may exchange personal data of its clients to its service providers on an as-needed basis. Specifically Atelier Sophie Krier may make use of the services of third parties, such as co-trainers, administrative service providers, professional service providers pertaining to the activities mentioned under 3 above, IT-suppliers of our website and our systems. These third parties may only access and process your personal data for the aforementioned purposes and as covered by Data Processing Agreements with Atelier Sophie Krier as specified by the GDPR. Your personal data may be provided to third parties when Atelier Sophie Krier has to comply with a legal obligation. Atelier Sophie Krier will not provide or resell your personal data for commercial or charitable purposes.

5. Transfer of your data outside the EEA

Your personal data may be processed outside the EEA. The EEA is the European Economic Area, consisting of the countries of the European Union, Liechtenstein, Norway and Iceland. More specifically, your personal data may be processed by IT service providers and cloud services (Dropbox) with servers in the United States, Australia, Japan and the United Kingdom. The service providers in question have been selected for their implementation of, and concrete compliance with, professional online security standards and European privacy regulations. In addition, your data may be stored by third parties outside the EU when using Google services, LinkedIn, Whatsapp or Signal in contacting you. These parties are «EU-US Privacy Shield» certified, so they will comply with European privacy regulations.

6. Period of data storage

Atelier Sophie Krier will not process your personal data longer than necessary for the purposes it has stated in this privacy statement. This means that your personal data will be kept for as long as it is necessary to achieve the relevant purposes, in any case no longer than 10 years after the last contact with you. Financial administrative information must be kept for a period of time specified by Dutch law (10 years at the moment of writing) to comply with legal obligations, such as fiscal retention obligation.

7. How we protect your information

Atelier Sophie Krier has taken security measures to ensure that your personal data is protected against loss or unauthorized access.

8. Your rights

You have the right to send Atelier Sophie Krier a request to inspect your personal data. After receiving your request, you will receive an overview of your personal data within 1 month. If this reveals any inaccuracies you can request that your personal data be changed, supplemented, removed or protected.

You can also request Atelier Sophie Krier to transfer your personal data or you canobject to the processing of your personal data because of special personal circumstances.

Questions about this privacy statement or a request regarding the processing of your personal data can be directed to: sophie@sophiekrier.com

If you have a complaint about the processing of your personal data by Atelier Sophie Krier, please let us know. If you can't work it out with us, you have the right to file a complaint with the privacy supervisor, the Dutch Data Protection Authority. You can contact the Data Protection Authority for this purpose.

9. Changes privacy statement

Atelier Sophie Krier may amend this privacy statement. New versions are always published on the website. We therefore advise you to consult this statement before commencing new interactions with us, so that you remain aware of any changes.

Undersigned,

SGJ Krier

